Requests for PACER Account Information

Members of the public occasionally request PACER account information. For example, a party, an attorney, or a law enforcement official may want to know whether a member of the public has accessed a particular case or filing through PACER.

These non-judiciary-based requesters for PACER account information should be advised to make their request directly to the PSC. The PSC, in conjunction with the Office of General Counsel, determines its response to the request by applying the Disclosure Regulations adopted by the Judicial Conference in March 2003. The Disclosure Regulations are available to the public on the judiciary's Internet site at http://www.uscourts.gov/courts/regulations.htm. It may be helpful to the requester to review these regulations before making a request, as section six sets forth the information required in any request.

Requests to the PSC may be sent to:

PACER Service Center

Attn: Manager

P.O. Box 780549

San Antonio, TX 78278

Requesters needing more information (for example, a street address for service) should call 1-800-676-6856. This line is staffed on weekdays from 8:00 am to 5:00 pm central time.